## AGING AND DISABILITY RESOURCE CENTER BOARD MEETING

## Burnett County Government Center County Board Room - 160 Siren, WI December 13, 2012 9:00AM

Notice is hereby given to the press and public that a meeting of the ADRC Board will be held at the above listed date, time, and location to transact business indicated on the agenda below. (Agenda not necessarily presented in this order) This meeting is open to the public according to Wisconsin State Statute 19.83. Persons with disabilities wishing to attend and/or participate are asked to notify the County Clerk's office at least 24 hours in advance of the scheduled meeting time so all reasonable accommodations can be made. Requests are confidential.

Public is welcome.

AGENDA
Call to Order
Roll Call
Pledge of Allegiance
Approval of Agenda
Approval of Minutes
Public comments
Transportation updates (and Logisticare)
Director's Report
Committee comments
Future Agenda items
Future meeting dates and locations

The **mission** of the Aging and Disability Resource Center is to empower and support seniors, people with disabilities and their families by providing useful information and finding the help people seek.

Larry Jepsen, Chair Laura Neve, Director

The **vision** of the aging programs within the ADRC is to provide information and services that help older people remain independent in their homes and active in their communities.

## ADRC Board Meeting Burnett County Board Room Siren, WI December 13, 2012

Present: Gary Lundberg, Pat Schmidt, Joyce Bergstrand, Crystal Peterson, Dick Klawitter, Gladys Beers, Dave McGrane, Lynne Schauls, Dorothy Richard, Larry Jepsen and Duane Emery

Also present: Laura Neve, Deb Miller, Dawn Sargent, Connie Crosby, Kate Peterson.

Meeting called to order by Larry Jepson at 9:05 AM

Roll Call (absent Tom Magnafici-not excused & Nora Brihn-excused)

Pledge of Allegiance

Motion to approve Agenda was made by Dorothy Richard and Seconded by Dave McGrane – Director Neve asks to amend the Agenda to include a staff member presentation by Connie Crosby on Medicare Part D

Motion to approve Agenda with addition – unanimous – Motion carried.

Motion to approve Minutes of November 8, 2012 made by Dave McGrane and Second by Dick Klawitter. Unanimous - Motion carried

Public comments: none

Staff presentation by Connie Crosby on Medicare Part D. Connie explained the challenges with the Medicare website this year. She also went on to explain the donut hole. A question from board member was asked about scams in the counties. Connie explained a couple of the common ones and said she puts articles regarding the scams in the paper. Connie says that the local medical clinics have someone to help people who can't afford their medications.

Transportation updates – Logisticare: Director Neve handed out copy of a Logisticare letter stating they will no longer have a contract with State of WI. An email was also passed out stating the State of WI is looking for information as far as what did and did not work. The State would like this information prior to beginning the RFP (request for proposal) process. The State needs to make changes within the contract so they are not in the same position they are in now. One thing that was made clear is there is no intent for the counties to take this on again. Laura was contacted by NW Guidance which has contracted with Logisticare. The gentleman in charge of that contacted Laura to discuss collaboration. Discussion. People are to continue to call Logisticare until further notice. Further Discussion was had.

Transportation Corp (Polk Co) lift service has voted to disband and to discontinue service as of December 31. Most of the rides via the Transportation Corp are to facilities. The reason the Corporation is disbanding is strictly for financial reasons. The purpose the Corporation was established in the first place was because there was a DOT grant that precluded the County to purchase vans; however, it allowed the Corporation to purchase the vans with the Corp running via the Aging Office. Now the grant allows counties to purchase vans themselves. The need for that non-profit is no longer there. Dawn Sargent stated a letter has been sent out listing the other lift services in the two county areas. We have gotten some calls regarding facilities/people that were unable to get rides through that other lift services. We will try to keep monitoring that situation. The question was asked as to whom the stake holders are that are not able to get services? Dawn explained it is the various nursing homes and hospitals. Discussion. Question: Would the counties ever take over that task? Right now it would not make sense. If we identify a random area that needs the lift service (individuals) we would track to see if there is a need within the community and possibly take on one van to provide that service area. Director Neve is trying to get a trust set up in Polk (Burnett already has one) which could be used as a match for a new van or other needs. The ADRC would need to match 20% for a new van and then we would need to look at a contracted driver.

Break: 10:14am Reconvened: 10:28am

Director's Report: Budget Report 2012 was disbursed: this is the ADRC funds only and does NOT include Aging funds. Laura is trying to work out the Aging Fiscal part. She just said we are up to date so we should start getting the aging reimbursement flowing again. We just went through a State inspection and a written report will be coming. The initial discussion with the inspector sounded good. We are sitting well for the ADRC.

Senior Voices is a project we are looking at tackling now. We have Senior Voices in Polk and in Burnett the Sentinel which costs us double. We are looking at doing Senior Voices, taking off the "Senior" and just having Voices for the two counties and the Tribe. We would have a tribal section in the paper. Questions: Are we going to mail them or drop them off? Are we are discontinuing the articles with the Sentinel? Will that be sufficient? Are we charged for the Sentinel? Dawn stated we are charged at the Sentinel and yes, those articles would be discontinued. We would do both a drop off and a mailing.

Laura stated the agency website is receiving a total overhaul. A board member stated that a teacher in Grantsburg, who lives in Luck, would do everything for about \$700 to totally setup the whole thing. (Dawn has that teacher's name and it will be looked at)

At the last meeting the Board approved the Aging plan and it was submitted to the State. Director Neve states it has been approved and read the letter from GWAAR approving the plan.

Dispatch system: we have been continuously working on the new dispatch system. We are currently working on the contract and at the same time we are communicating with

the company to get the system up and ready to go. It is a web based program that we should be able to get up and just run with. Dawn said it is very user friendly and she thinks we should be able to jump right in. We are shooting for a start date of January 1 2013.

Veteran Policy: We have just gotten the new Veteran's Policy approved via Rick Gates, VSO officer in Polk and Doug Stubbe, VSO officer in Burnett. Doug Stubbe is the one that came up with and initiated the policy. The VSO in Polk gets a grant which he in turn gives to the ADRC. The billing in Polk is only for \$20.00 for veterans, because of the grant and in Burnett it is \$30.00. Burnett County Veteran's office does not receive the grant.

## Committee comments:

Larry Jepsen stated he has talked to Tom Magnafici. Tom owns a company that keeps him very busy; however, he is not busy until late April which means, he could make the February & April meetings, but not sure after that. The next process is to ask for a replacement and Larry would like direction from the board. Chairman Jepsen states, Tom is way past missing the three meetings and he is open to comments. Dave McGrane states, "We have a policy and if we do not enforce it, why do we have it. I feel we need to adhere to the policy or abandon the policy. The Board concluded the policy should be upheld.

**Motion** made by Pat Schmidt to ask Polk Chairman to replace Tom Magnafici. Motion was seconded by Dave McGrane

Roll call vote taken: unanimous Motion Carried.

Chairman Jepsen will take care of talking to the County Board Chair, William Johnson.

Board member stated when we ask someone to be on the board, we should make sure they are made completely aware of the policies we have. If a business or something supersedes this board, we should deny the nomination.

Dick Klawitter asked if the board couldn't go back to Logisticare/transportation thing – is there any kind of a correlation or similar entity that we could be work out as with the veterans. Could we work out something with Logisticare. Was this Logisticare – nationwide or statewide? Laura explained Logisticare is a National organization that won the contract with the State of Wisconsin for the Medicaid recipients. There isn't anything that we are able to do change reimbursements or anything like that. We could contract with Logisticare for Medicaid but we would have to make sure that contract is mutually beneficial – so would not be us taking all the expense and them getting all the Medicaid dollars with our financial needs not being met. Laura spoke to Logisticare regarding contracting with them and it is in the Aging Plan to pursue that next year; however, with them not renewing their contract with the State of WI, we will wait and see who gets the state contract. Dawn Sargent suggested possibly a consortium would probably work

better. Pat Schmidt suggested that we contact our legislatures as we need to do more of that as board members. We need to be more assertive, that is why we are here.

Future Agenda items:

Normal carry over agenda items

Some focus on transportation:

How billing for transportation is going

Update on dispatch system

Updated on what the State thinks about data collected on Long term care.

What is status of Northern Bridges and where they are sitting with their contract? What are they doing for correcting the care management programs?

Future meeting date and location:

Hertel, WI – February 7<sup>th</sup> 9:00am

Motion to Adjourn made by Dick Klawitter Seconded by Dave McGrane Unanimous – Motion Carried.

Adjourned: 11:19am

Respectfully submitted by Deb Miller