

POLK COUNTY HUMAN SERVICES BOARD MEETING AGENDA

Agenda not necessarily presented in this order

8:00 a.m. Voucher Sub-Committee:

William Alleva, Marvin Casperson, and Russell Arcand

Refreshments:

Dr Markert

Tuesday March 27, 2012

8:30 a.m., Lower Level Conference Room

Polk County Government Center

100 Polk County Plaza

Balsam Lake, WI 54810

Public Welcome to Attend

Department Mission Statement:

Our mission is to assist, empower, and build upon the strengths of the children, youth, and adults in Polk County to achieve positive outcomes.

1. Call to Order
2. Approval of Agenda
3. Approval of February 28th, 2012 Meeting Minutes
4. Approval of Vouchers
5. Voucher Subcommittee
6. Public Comment
7. Human Services Update
8. CSP Client Satisfaction Results Survey
9. Monthly Statistics
10. April Meeting Date
11. Committee Observations
12. Next Meeting/Refreshments
13. Adjournment

George Stroebel, Chair
Gene Phillips, Director

This meeting is open to the public according to Wisconsin State Statute 19.83. Persons with disabilities wishing to attend and/or participate are asked to notify the County Clerk's office (715-485-9226) at least 24 hours in advance of the scheduled meeting time so all reasonable accommodations can be made. Requests are confidential.

Polk County Human Services Department

Board Meeting Minutes

March 27, 2012

Present: William Alleva Russell Arcand
Marvin Casperson John Gyllen
Kris Hartung David Markert
Tim Strohbusch

Absent: Geri Christensen George Stroebel

Also: Gene Phillips
Kay Confer
Pat Kirkwood
Linda Mills-Krebsbach

Chairperson Markert called the meeting to order at 8:32 a.m.

Approval of the Agenda

Motion to approve the March 27, 2012 agenda was made by Kris Hartung and seconded by Tim Strohbusch. All in favor. Motion carried.

Approval of February 28, 2012 Meeting Minutes

Motion to approve the February 28, 2012 meeting minutes made by Tim Strohbusch and seconded by Kris Hartung. All in favor. Motion carried.

Approval of the Vouchers

Motion to approve the vouchers made by Marvin Caspersen and seconded by William Alleva. All in favor. Motion carried.

Voucher subcommittee 4-24-12 Human Services no longer needs a voucher committee per Gene Phillips. The vouchers can be inspected before the meeting if requested. William Alleva asked about a summary sheet with board minutes with all vendors and amount. Gene Phillips will review the request with the new policy. He will be talking more to County Administrator Frey and the finance committee about reports. Marvin Casperson suggested it would be nice if the reports lead to develop policies and budget.

Public Comment

No public comment offered.

Client satisfaction Results Survey

Linda Mills Krebsbach presented results of the Community Support Survey. Gene Phillips offered Monroe County Human Services building that he worked in was an insane asylum. Community Support Program (CSP) keeps those clients in the community and saves money versus in locked hospital. CSP replaced institution.

One of the CSP requirements are that at least 60% of client contacts are in the community. Polk County Human Services is at 89%. This helps the client adjust to community, helps with medications, works with families, works with DVR, keeps them in subsidized housing that helps with community resources – ie: transportation.

In 2010 clients spent 266 days in hospitals, and in 2011 the clients spent only 61 days in placements. The CSP workers advocate with clients for shorter hospital stays. All CSP cases are evaluated at year end with 50% of the clients felt they had improved from 2010 to 2011. The clients must have individualized client centered services. The clients agreed that they have been treated respectfully by CSP staff.

Conversation ensued about hiring a part time CSP nurse that would be a liaison between doctor and clients. This person would be able to generate MA revenue. There is a waiting list of about 20 for CSP. Options for staff have included adding a CSP staff and decreasing the therapists from 4 to 3. The CSP workers also transitioned a teenager that was tuning 18 into CSP.

Human Services Update

Gene Phillips read a letter from Amery Schools thanking Perry Anderson for his work with the Teen Screen Program. Perry Anderson screened 46 students for suicide and connected many of them with resources.

Gene Phillips circulated an amended agenda. He said there was not a need to vote on approval of the agenda or minutes since it can't be changed anyway. Mr. Phillips pointed out that the Veterans Services portion of the agenda can be separate from the Human Services portion. He also suggested putting refreshments for the whole year at bottom.

Gene Phillips would like presentations at each monthly meeting. Today's was good and a future idea is if someone uses acronyms, give the description right away. The purpose of the presentation is to explain a program with a couple practical examples of situations, to get a picture of what the unit/program does. Included will be a handout with a brief point in time analysis ie: number of clients in program or institutional days. Then brief stats for the Board including budget, financial information for the current and prior year and what the trend of services is. Lastly should be 'Walk away Points' – remember 2 key points who population is and the trend for this population.

Gene Phillips talked about the ES consortia, the beginning philosophy from the State increased need for services and to get more out the dollars the available. The Visions Program developed by Rich Kammerud was not followed thru. The concept was if there is not enough money – tighten the criteria. If we need more – go to legislature and loosen the criteria. Very workable – insurance companies do it all the time. One problem – had to reduce services if funding was cut. The State likes more services with same amount of money.

The State decided to look at multi county ways to increase inefficiencies and also felt private companies can do it cheaper. One of the issues is that the private companies have no motivation of seeing the people any more that they have to. The 1st move was Long Term Support and it has been a struggle.

Income Maintenance had to be done right away and consortias were studied years ago. Not realizing there wasn't enough money to do it properly, looked at a report that would save dollars and pushed forward. The State was planning to centralize in Madison, found a building and moved forward with Hewlett Packard. Counties rose up in rebellion. A report was released on Hewlett Packard (HP) work and the report included the true costs sent to Madison, and that the state would reimburse HP their true costs. It was then decided that the counties could do it, with 4 months start up.

So counties are working together, with the potential for real efficiencies. What will happen next? We have 2 experiences in consortia in the state and it turned out the counties are doing things well. Are they going to squeeze more services out of the dollars we have? We don't know what the trend will be. Wisconsin Counties Association meets monthly and one topic is Human Services Redesign. That is where the visions statement was 1st proposed. Right now the majority of the counties don't want to look at it. Wisconsin has a history of good services and at the local level. Some other states do it at state level and do not have a good of a history.

'Left Behind Services' When the state took the long term care clients there was significant amount of state money but the state left some of the clients behind. Ie: If a client in group home paid by Northern Bridges, goes to Mendota, then the County pays. Northern Bridges has to place them back in the community. As they move services out, they leave behind services which means less revenue at the county to offset.

Monthly Statistics

Statistics are on the list to look at, so they tie into the reporting at the meeting. Kay updated on the Northwest Counseling and Guidance and inpatient spreadsheet. Human Services is running about \$300,000 between the two over the last several years. Human Services costs are up but local police are down, with Northwest Counseling preventing some of the emergency detentions.

Next Meeting Date

April 24' 2012 at 8:30am. There was a request to please place calendar on agenda for future reference.

Committee Observations

John Gyllen welcomed Gene since it was their 1st meeting together. Marvin brought up 473 deaths from overdose of heroin in another county. There is a resurgence of heroin and meth (Mexican) that is very good quality. Seeing more overdose in the emergency room, in the reservations, and in AODA programs.

Russ Arcand indicated this may be last meeting on Human Services board as the boards will reorganize in April. Good meeting – nothing to require action and is a meeting needed if there are no actions to be taken. Gene said as we move more towards county administrator, there will be less action. It is important to meet and hear about trends that board members may make decisions on in the future and the board members need the background. The decisions will be based on many prior meetings.

Next Meeting Refreshment

Gene Phillips volunteered. Gene Phillips will list everyone randomly for the future meetings.

Adjournment

Motion to adjourn made by WilliamAlleva and seconded by Tim Strobrush. All in favor. Motion carried at 10:35am. Meeting adjourned.

Respectfully submitted,

William Alleva

Secretary