

POLK COUNTY HUMAN SERVICES BOARD MEETING AGENDA

Agenda not necessarily presented in this order

8:00 a.m. Voucher Sub-Committee:

Dr. Markert, Tim Strohbusch and George Stroebel

Refreshments:

Marvin Casperson

Tuesday February 28th, 2012

8:30 a.m., Lower Level Conference Room

Polk County Government Center

100 Polk County Plaza

Balsam Lake, WI 54810

Public Welcome to Attend

Department Mission Statement:

Our mission is to assist, empower, and build upon the strengths of the children, youth, and adults in Polk County to achieve positive outcomes.

1. Call to Order
2. Approval of Agenda
3. Approval of January 24th, 2012 Meeting Minutes
4. Approval of Vouchers
5. Voucher Subcommittee
6. Public Comment
7. Human Services Update
8. Client Satisfaction Results Survey
9. Monthly Statistics
10. March Meeting Date
11. Committee Observations
12. Next Meeting/Refreshments
13. *Closed Session to address extended medical leave request. Under Wis. Stat. Sec. 19.85(1)(c) considering employment, promotion, compensation or performance evaluation data of any public employee over which the governmental body has jurisdiction or exercises responsibility.*
14. Adjournment

George Stroebel, Chair
Gene Phillips, Director

This meeting is open to the public according to Wisconsin State Statute 19.83. Persons with disabilities wishing to attend and/or participate are asked to notify the County Clerk's office (715-485-9226) at least 24 hours in advance of the scheduled meeting time so all reasonable accommodations can be made. Requests are confidential.

Polk County Human Services Department
Board Meeting Minutes
February 28, 2012

Present: William Alleva David Markert
Marvin Caspersen Russell Arcand
Kris Hartung George Stroebel
Tim Strobusch

Absent: Geri Christensen
John Gyllen

Also: Gene Phillips Kay Confer
Pat Kirkwood Felecia Kallevang
Gary Erich

Press: Gregg Westigard

Chairperson Stroebel called the meeting to order at 8:29 a.m.

Approval to Agenda

Motion to approve the February 28, 2012 agenda was made by Marvin Caspersen and seconded by Kris Hartung. All in favor. Motion carried.

Approval of January 24, 2012 Meeting Minutes

Motion to approve the January 24, 2012 meeting minutes made by Tim Strobusch and seconded by Russell Arcand. All in favor. Motion carried.

Approval of Vouchers

Motion to approve the vouchers made by Dr Markert and seconded by Tim Strobusch. All in favor. Motion carried.

Voucher Subcommittee

The voucher Subcommittee for the next Human Services Board Meeting will be William Alleva, Marvin Caspersen, and Russell Arcand.

Public Comment

No public comments offered.

Human Services Update

Board chair Stroebel called on Gene Phillips as the new Director of the Human Services Department to go over an update on Human Services. Gene Phillips stated he has some ideas on what the board would possibly like to see at these meetings. He would like to bring forward the great programs that are offered in the Human Services Department and share the information with the board. He then asked the board what direction they would like the meetings to go. The board agreed that they would like a monthly snapshot of the department presented to them at each meeting including statistics on the programs. They would like employees to give a presentation only if there is a new program, or something extraordinary to present about a program. All board members agreed upon a 2 hour timeframe for the monthly board meeting.

Client Satisfaction Results Survey

Gary Erich, a counselor for Human Services Substance Abuse program passed out a handout with results to a client satisfaction survey that is done annually. William Alleva asked how Drug Court is going. Gary's response was "great". He stated that he is working with his highest number of clients to date. They just received approval for a new grant to help fund the program. He said we should be able to add more resources for our clients. Drug Court started 4 years ago with 6 clients. Currently there are 16 clients on the program, and others on a waiting list as they are still in jail or treatment pending their release. Gary reported that the survey was consistent with other years, with an overall satisfaction from the clients. We received back 89 surveys from clients who have completed programs within the Substance Abuse program. We have not been able to capture the others whom have not completed their programs as they will not send the paperwork back. Human Services have made some changes offering the survey in the waiting room hoping to hear from a wider variety of clients along with any other suggestion/comments on the program.

Monthly Statistics

Pat handed out monthly statistics to all board members. It was discussed that ES was not on the report and Pat was certain that they were done, but must not have made it to Shelby in time to get on this report. Dr Markert asked if anyone could update on how Adult Protective Services is going. Kay Confer reported that things are going good and that the referral numbers have gone up in the last few weeks in APS, along with the other units also. William Alleva spoke about the diversion from the courts and how that affects Human Services. Kay stated that there are 11 teenage children that are now on our Mental Health caseload.

Next Meeting Date/Refreshments

The next Human Services Board meeting is scheduled for March 27th, 2012 @ 8:30 a.m. George Stroebel will not be in attendance at next months meeting as he will be out of town. Dr Markert will be providing refreshments at the March Meeting.

Committee Observations

Gene Phillips returned for his second week at Polk County Human Services. Gene stated that Pat Kirkwood and Kay Confer are taking care of all of the business.

Adjournment

Motion to adjourn the meeting at 10:15 was made by George Stoebel and seconded by Tim Stroebusch. All in favor. Motion carried.

Respectfully submitted,

William Alleva
Secretary